

KYC status is on hold, rejected, or under process?

KRA stands for KYC Registration Agency. Registered with SEBI under the KYC Registration Agency Regulations, 2011, KRAs maintain the KYC records of investors centrally on behalf of SEBI-registered capital market intermediaries. The KYC process verifies the identity and details of a customer, which is mandatory to open a trading and demat account.

Understanding Your KYC Status:

KYC On-Hold: Your KYC status is on hold due to any of the following reasons:

1. **Email/Mobile Not Validated:** Validate your email or mobile number by following the steps in this article.



Validation
process.pdf

2. **PAN Not Linked with Aadhaar:** Link your PAN and Aadhaar via the Income Tax Department website.
3. **Documents Issue:** Provide self-attested documents & KRA registration form for updation.

KYC Rejected: Your KYC has been rejected due to issues with the submitted documents.

Action Needed:

- Wait for our team to rectify the issue. You will be notified if additional documents are required.

KYC Under Process: Your KYC details are currently being registered with KRA.

- **Action Needed:** None. This process may take up to seven working days.